

Booking and Cancellation Policy

Cancellation Policy:

- If you need to cancel your booking due to unforeseen circumstances, 50% of your deposit is refundable if you cancel at least 6 weeks before your arrival date.
- Cancellations made less than 6 weeks prior to your arrival are nonrefundable.

Changes to Your Booking:

- Changes to your reservation may be accommodated based on availability. Please contact us as soon as possible to discuss any changes.

Travel Insurance:

- We strongly recommend purchasing travel insurance to cover any unforeseen cancellations or changes.

No-Show Policy:

- If you do not show up on your scheduled arrival date without prior notice, your reservation will be considered a no-show, and your deposit will be forfeited.

Contact Information:

- For any questions or to make a booking, please contact us at Stluciacrystals@gmail.com

Thank you for choosing Crystals Villa Hotel! We look forward to welcoming you.